



HYACINTH CHARLES
MENTAL HEALTH COUNSELING PLLC

UEI: P2A6FNAF55D3
CAGE CODE: 176S2

CAPABILITIES STATEMENT

Hyacinth Charles

Owner

Phone

+1 (347) 283-4469

Email

hiecharles@gmail.com

Location

New York City Metropolitan
Area

Website

thewholesurvivor.com

NAICS CODES

621330 – Offices of Mental
Health Practitioners (except
Physicians)

621420 – Outpatient Mental
Health & Substance Abuse
Centers

621498 – All Other
Outpatient Care Centers

624190 – Other Individual &
Family Services

624310 – Vocational
Rehabilitation Services

623312 – Assisted Living
Facilities for the Elderly

611710 – Educational
Support Services

CERTIFICATIONS & LICENSES

LMHC – Licensed Mental Health
Counselor

CRC – Certified Rehabilitation
Counselor

CASAC-T – Certified Alcohol &
Substance Abuse Counselor

CRPA – Certified Recovery Peer
Advocate

COMPANY OVERVIEW

Hyacinth Charles Mental Health Counseling PLLC is a specialized behavioral health and rehabilitation services provider delivering trauma-informed, evidence-based mental health counseling to adults, youth, couples, families, and aging populations. The company integrates holistic therapeutic frameworks, peer recovery support, and rehabilitation counseling to improve emotional wellness, recovery outcomes, and long-term functional independence. With over 300% growth since launching services in 2023, the firm supports federal and community-based initiatives focused on behavioral health stabilization, addiction recovery, and rehabilitative care.

RELEVANT COMMERCIAL EXPERIENCE

• **Mental Health Counseling & Rehabilitation Services**

- Provided individualized mental health counseling and rehabilitation services for adults, youth, children, couples, and families experiencing psychosomatic and disabling behavioral health conditions. Achieved measurable clinical progress within 3–6 months while maintaining services for approximately 30 active clients monthly.

• **Specialty Mental Health & Rehabilitation Services for Adults 65+**

- Delivered trauma-informed behavioral health and rehabilitation services to elderly individuals experiencing mental and psychosomatic conditions. Integrated peer support and coordinated care strategies to improve emotional flexibility, independence, and long-term health outcomes.

• **Community-Based Addiction Recovery Support Services**

- Provided substance use and recovery counseling services for individuals recovering from substance dependence and co-occurring disorders. Supported sustainable recovery progression through evidence-based counseling, rehabilitation planning, and peer advocacy integration.

• **Behavioral Health Reintegration Support**

- Provided rehabilitation and mental health support services for formerly incarcerated individuals transitioning back into community settings. Focused on stabilization, emotional wellness, relapse prevention, and improved community functioning.

CORE COMPETENCIES

- Trauma-Informed Mental Health Counseling
- Substance Use & Addiction Recovery Services
- Behavioral Health Rehabilitation Services
- Counseling for Adults, Youth, Couples & Families
- Geriatric Mental Health & Psychosomatic Care
- Recovery Peer Advocacy & Support Services
- Rehabilitation Counseling & Community Reintegration
- Evidence-Based Treatment Planning & Case Coordination

DIFFERENTIATORS

- Licensed and credentialed clinical leadership holding LMHC, CRC, CASAC-T, and CRPA certifications
- Holistic, SAMHSA-aligned treatment framework focused on measurable clinical and functional improvement within 3–6 months
- Experience across multiple care environments including outpatient programs, hospitals, detox facilities, schools, and addiction treatment centers
- Integrated peer-support model that accelerates recovery outcomes while reducing operational costs by over 70%
- Demonstrated expertise supporting individuals with co-occurring behavioral health, psychosocial, and rehabilitation needs across all age groups